

M.S.W. Examination 2018
Semester-IV
Course : XX – OP-5
(Human Resource Management)

Time : 3 Hours

Full Marks : 80

Questions are of value as indicated in the margin

Answer **any five** questions

1. Discuss the changing concept of human resource management. 16
 2. What are the roles of a HR Manager? Discuss in brief. 16
 3. Discuss the importance of communication in Industry. What are the modes and methods of communication in today's business organization? 4+12=16
 4. Define leadership. What are the types of leaders found in business organization? What are the essential characteristics of a good leader in industry? 4+4+8=16
 5. What are the types and scope of workers participation in management? Discuss the scheme of workers participation in management in India. 6+10=16
 6. Why performance management is essential in organization? What are the types of performance appraisal? Discuss any two methods of performance management. 4+4+8=16
 7. Define minimum wages. What is the criteria for fixation of minimum wages? Write down the salient features of Minimum Wages Act-1948.
 8. Write short notes on **any two** of the following : 8+8=16
 - (a) Conducting domestic enquiry
 - (b) Bonus
 - (c) Motivation
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